



Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Hospice of Iredell County, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice of Iredell County, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice of Iredell County, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Jesse Clanton, Director of Quality & Compliance for Hospice of Iredell County.

If you believe that Hospice of Iredell County, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jesse Clanton, Director of Quality & Compliance
2347 Simonton Road
Statesville NC 28625
Phone: 704-872-1810
Email: Jessec@hoic.org

You can file grievance in person or by mail, fax, or email. If you need help filing a grievance, Jesse Clanton, RN Director of Quality & Compliance is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human

Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

North Carolina

Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 704-873-4719.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 704-873-4719。
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 704-873-4719.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 704-873-4719 번으로 전화해 주십시오.
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 704-873-4719.
Arabic	بالمجان لك توافر ال لغوية المساعدة خدمات ف إن ال لغة، انكرت تحدث ك نت إذا بملاحظة 704-873-4719 (704) :والا بكم ال صم ف هات رقم ب رقم ات صل
Hmong	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 704-873-4719.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-704-873-4719.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 704-873-4719.
Gujarati	ગુજરાતી: જો તમે ગુજરાતી બોલતા હો, તો િન: ગુજરાતી ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 704-873-4719.
Mon-Khmer, Cambodian	ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតលុយ គឺមានសំរាប់អ្នក។ ទូរស័ព្ទ 704-873-4719
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 704-873-4719
Hindi	ध्यान दें: यदि आप कोई भी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 704-873-4719 पर कॉल करें।
Laotian	ໄປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 704-873-4719.
Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。704-8734719 まで、お電話にてご連絡ください。