



## **Notice Informing Individuals about Nondiscrimination and Accessibility Requirements**

### **Discrimination is Against the Law**

Hospice of Iredell County, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice of Iredell County, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Hospice of Iredell County, Inc.:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Rebecca Pettit, Director of Quality & Compliance for Hospice of Iredell County.

If you believe that Hospice of Iredell County, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Rebecca Pettit, Director of Quality & Compliance  
2347 Simonton Road  
Statesville NC 28625  
Phone: 704-872-1810  
Email: [rebeccap@hoic.org](mailto:rebeccap@hoic.org)

You can file grievance in person or by mail, fax, or email. If you need help filing a grievance, Rebecca Pettit, RN Director of Quality & Compliance is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## North Carolina

<b>Spanish</b>	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 704-873-4719.
<b>Chinese</b>	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 704-873-4719。
<b>Vietnamese</b>	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 704-873-4719.
<b>Korean</b>	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 704-873-4719 번으로 전화해 주십시오.
<b>French</b>	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 704-873-4719.
<b>Arabic</b>	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-xxx-xxx-704. (رقم هاتف الصم والبكم: 704-873-4719).
<b>Hmong</b>	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 704-873-4719.
<b>Russian</b>	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-704-873-4719.
<b>Tagalog</b>	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 704-873-4719.
<b>Gujarati</b>	સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 704-873-4719.
<b>Mon-Khmer, Cambodian</b>	ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតលុយ គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 704-873-4719។
<b>German</b>	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 704-873-4719
<b>Hindi</b>	ध्यान दें: यदि आप □□□□□ बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 704-873-4719 पर कॉल करें।
<b>Laotian</b>	ໄປດຊາບ: ຖ້າ ທ່ານ ກ່າວ ກາລາວ ກາລາສາ ລາວ, ການບໍ ລິ ການຊ ອຍເຫ ື ອດ ກນ ພາສາ, ໂດຍບໍ ະ ເສ ື ວັ ງ, ແມ່ນ ມີ ພ ື ອມໃຫ້ ທ່ານ. ໂທ 704-873-4719.
<b>Japanese</b>	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。704-8734719 まで、お電話にてご連絡ください。